

Equani Spa FAQ'S

Hours of operation: Equani Spa is open from 10 am to 6 pm Tuesday through Saturday, and 12 am to 5 pm on Sunday.

Valet parking is available at the Resort for Spa guests. Terms and conditions apply. Shuttle service is available for resort guests.

Complimentary use of pool and communal wet areas is included with treatment bookings.

We recommend you arrive at least 60 minutes prior to your appointment, allowing time to shower, change into your robe and enjoy the steam experience rooms.

Please bring swimwear for use of the communal plunge pool.

If you have a massage or body treatment, we recommend you leave the product or oils on your skin for at least 24 hours after your treatment, before showering or bathing for full benefit of the therapeutic effects.

Please inform your therapist before your treatment session begins if you have any allergies, are pregnant, or if you have any medical conditions.

Children under 18 must be accompanied by an adult. Only selected services and specific areas of the spa are allowed.

We require 24 hours notice of cancellation of booking. Any services not cancelled within 24 hours are charged in full.

If you arrive late we may not be able to perform the full service due to other bookings. Payment in full will still apply.

Day Use passes are available at \$20.00 each. Availability is limited and not sold in advance. This allows use of the pool deck area, sauna, steam and shower. Also a self-guided tour and use of the Labyrinth and Fire Pit

For your convenience, **a 20% service fee will be added to all services.** Additional tipping is at your discretion.

Gift Vouchers are non-refundable.

After-hours sessions may be available upon request. Additional charge will apply.

Please refrain from bringing jewelry and other valuables as we are unable to offer security boxes for these items.

For the comfort of all guests, this is a **Non-smoking facility.**

Cell phones and pages must be on vibrating only. Cell phones are not to be answered within the Spa facility.

Please note that all pricing is subject to change.