



**Best Rate Guarantee Claim Form**

Want to get our best available rate? With our **Best Rate Guarantee**, you always will. And it's easy:

**You must do the following to claim our Lowest Internet Rate Guarantee:**

- Contact Brasstown Valley Resort within 24 hours of booking your room by completing the required information in the Best Internet Rate Guarantee Claim Form
- Upon its verification of your claim, Brasstown Valley Resort will honor that rate for the nights for which the lower rate was found, plus give you a Free Room Upgrade
- Rooms on the other website must be publicly available and bookable on the Internet at the time of verification

**Here is how our Best Internet Rate Guarantee works:**

- Let's assume that you book a two night at the Brasstown Valley Resort for a rate of \$159
- Within 24 hours, you find a rate of \$149 through another website for the same dates and same room type
- Complete the Best Internet Rate Guarantee Claim Form to claim the Best Internet Rate Guarantee
- If we verify that indeed your booking with us is confirmed and a lower rate is available and bookable via another website, Brasstown Valley Resort will honor that rate for the nights for which the lower rate was found, plus give you a Free Room Upgrade
- Please note: All sleeping room rates are subject current Taxes and a Resort Service Fee.

***All fields are required unless otherwise stated.***

**Guest Information**

Title (Optional) \_\_\_\_\_ First, Last Name \_\_\_\_\_

Email Address (to contact you about your claim) \_\_\_\_\_

**Reservation Information**

Confirmation Number \_\_\_\_\_

Check-in Date \_\_\_\_\_ Check-out Date \_\_\_\_\_

Rate Reserved \_\_\_\_\_

**Comparison Rate Information**

Lower Rate Found or Reserved \_\_\_\_\_

Where did you find lower Rate or Reserve \_\_\_\_\_

Was this a website or an app? (Check which applies) Website \_\_\_\_\_ App \_\_\_\_\_

**Comments (Optional)**

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